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GUARDING & SECURITY RELATED SERVICES | ELECTRONIC SAFETY & SURVEILLANCE SYSTEMS | THREAT RISK ANALYSIS | SECURITY SURVEYS & CONSULTING | SECURITY AUTOMATION SYSTEMS | INVESTIGATIVE & PREVENTIVE MEASURES | EXECUTIVE PROTECTION / EVENTS SECURITY | CRITICAL VULNERABILITY | INTENSIVE TRAINING SERVICES



The Spirit of Peregrine

## **Our Identity**



Peregrine Guarding draws its inspiration from the Peregrine falcon - keen, alert ever-watchful eyes, unshakable talons, powerful protective wings and pervasive presence.

Embodying the spirit of the Peregrine, Peregrine Guarding shares a vision that looks beyond the immediate horizon. The Company's eyes watch over the security of its clients without blinking, its outspread wings encircling your premises with a customised protective cover.

Anticipating new challenges, it moves swiftly, adapting to the changing environment.



## **Our History**

### paves the way for a new era

Peregrine Guarding was founded in 1995, as a privately-held company that specialised in providing manned guarding services.



Peregrine's high standards of service delivery earned the company an ISO 9001: 2000 certification by the BSI. The company quickly differentiated itself within the security industry, earning a widespread reputation for outstanding performance and professionalism.

From its early projects, Peregrine realised the need to employ advanced technology and to customise its services to meet the customer's unique requirements. It devoted its resources to provide a holistic security solution ranging from manned guarding to high-tech security systems; covering every conceivable security requirement.

In a span of 14 years, Peregrine Guarding became one of India's leading security services corporations. Today, it stands poised with a resource base of over 17,000 men and women, offering comprehensive security services to a customer base of over 750 clients - many of them blue chip corporations in the IT / ITES, Manufacturing, Retail, Telecom and Financial Services sectors and covering almost every industrial and commercial market sector.

## **Our Mission**



### is to provide a protective cover

As a security services company,
Peregrine Guarding pursues a mission to
provide comprehensive protection.

focused on customer
satisfaction with
uncompromising integrity
enables us to deliver services
beyond expectations.

For our client's peace of mind, we provide a security umbrella that encompasses the entire spectrum of services and systems in the field of security and safety; utilising the most effective protection and loss prevention methods.

Our precisely-coordinated team of professionals ensures the consistency of our service delivery by anticipating your needs and customising security solutions to provide total asset protection for your unique circumstances.

We maintain a high quality of security and allied services by consistently redefining and refining our skills and employing emerging new technologies.

Through our pervasive network, we have made ourselves easily accessible throughout the nation.

# Our Team Upholding a tradition of excellence

### ensures high levels of service delivery

Peregrine Guarding is a leader in adapted security services because of its excellent manpower, tried & proven management, extensive network, efficient services and world class technology.

In major locations, we have deployed mobile patrol vans to provide superior response to meet any contingent requirements.

Our diversity and unity bring creativity to our relationships with our customers and our standardisation ensures high levels of consistent service delivery across the country. The Company has established well-coordinated **Central Support**, **Regional & City Level Support and Local Branch Office Support** to Tier 1, Tier 2 and Tier 3 cities.

Peregrine's Central Support, located at our corporate Head Office in Gurgaon, includes leading experts in integrated security services. The team supports our Regional and Local Branch Offices to meet our client's sector-specific needs.

Our centralised National Command Centre helps track developments which could impact the security of clients and is able to alert our customers and provide timely preventive action in response.

Regional and City Level support is led by Regional Heads who closely monitor all operations and are in turn supported by Operations Managers, Area Managers and Field Officers, who assume responsibility for the operations in each location.

# Piecing together a perfect solution

### cater to your unique circumstances

At Peregrine Guarding we understand what customers need when it comes to security. We anticipate your requirements and design specific security systems to address your unique circumstances.



Our specialised canine squads, with highly trained sniffer and guard dogs, provide services for anti-sabotage checks of conference venues, auditoriums, corporate headquarters, manufacturing plants, shopping malls, ports and warehouses.

Each squad is handled by professional and experienced handlers.

With clients ranging from blue-chip companies to business houses and individuals, the key to our success lies in customisation and man-machine combination.

We do not force-fit standard solutions. After studying our customer's existing circumstances, we develop every aspect of our service including the profile of on-site security professionals because different circumstances demand different skill sets.

Acting as your business partner, we offer comprehensive security services to reduce risk.

Our range of services includes:

- Security Surveys & Consulting
- Threat Risk Analysis
- Critical Vulnerability Analysis
- Manned Guarding
- Special Protection Officers
- National Information and Command Centre
- Electronic Safety & Security Systems
- Security Automation Systems
- Investigation and Preventive Measures
- Arrangements at Special Events
- Intensive Training Services
- Executive Protection
- ⊙ Safety & Security Drills

## Our Quality Focusing on high service standards

### reinforces your faith in us

We are passionate about our customers and put each customer first in everything that we do. It is our standards that enable our customers to feel totally secure.





Recognized for our holistic approach,
customisation, innovation and
standardisation, Peregrine Guarding has
also been awarded the, "Fastest Growing
Manned Guarding Company", in 2005. Our
Chairman gained recognition as the
"Security Entrepreneur of the Year", at
CAPSI's 3rd National Conference in 2008.

Ensuring the highest quality standards, our resource base comprises security personnel who have a sound education background and are physically fit. We ensure that they are capable of communicating properly and, appropriate to their role, have the required experience in handling telephone systems, electronic security equipments, fire detection and control systems.

Our operational staff is equipped with mobile phones and wireless sets for prompt communication.

Focused on maintaining a high level of consistency in our service delivery, we follow a standardisation policy covering:

- Quality of manpower
- Systems, processes, policies and procedures
- Training regime
- Standardisation initiatives
- Audits & other performance enhancement tools

# Our Training **Enhancing Efficiency**

### constantly sharpens our skills

Our customers know that our manpower is a mongst the brightest, most knowledgeable and customer-focused in the business. We diligently keep it that way by investing in our people through training and development programmes.



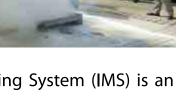
Peregrine Guarding has seven Advanced Training Centres across India. Each centre is headed by a senior officer, who typically hails from a background in the defence forces.

Our training calendar has a programme covering every aspect of security. Each new recruit undergoes pre-induction training prior to their deployment, enabling them to discharge their duties and responsibilities efficiently and effectively.

Our focus on generating innovation enables us to bring you new and alternative solutions as they emerge.

### Our training program includes:

- Basics of Industrial Security
- Access Control of Men and Material
- Discipline & Turnout
- Visitors Handling & Escorting
- Reception & Telephone related duties
- ⊙ Soft Skills
- ⊙ First-Aid
- Fire Fighting & Prevention
- Contingency Management
- Evacuation
- Terror Threat Handling
- Unarmed Combat
- ERT & Crisis Management



Our sophisticated Internal Monitoring System (IMS) is an effective tool centered on field supervisors.

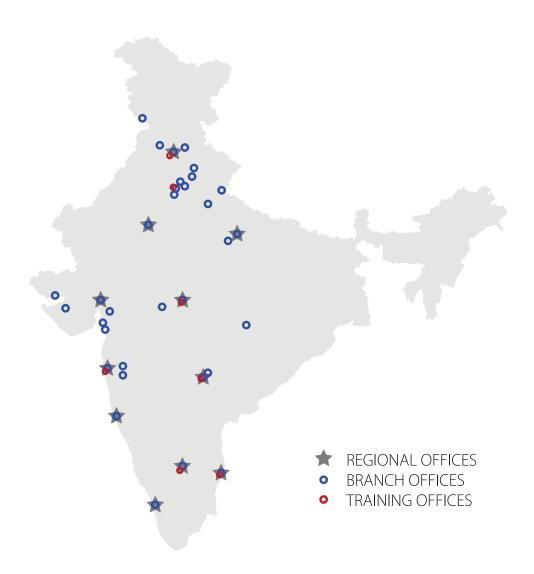


### makes us easily accessible

Connecting you to an ever changing security environment, we alert you to events that may impact your business, advise you and respond to your needs.

Through our National Customer Response Centre (NCRC), Peregrine's off-site support and management are immediately made available to customers on a 24x7 basis.

With a client base of over 750 corporations we have a Pan-India presence with 53 locations and offices in 23 out of the 28 Indian states.



**Pervasive and Proactive** 

# Our Group Pillars of service

### spreads the message of service, excellence & integrity

With solid foundations, our Group nurtures a learning culture. We strive to understand your changing property and facility related needs and develop optimised solutions.

Peregrine Guarding is a wholly owned subsidiary of Tenon Property Services, a new age facilities services corporation. Tenon is an integrated facilities services and property management company formed by industry leading professionals who have had experience in delivering property and facilities services in diverse markets and have a particularly strong knowledge of the Indian market.

Tenon ensures efficiency in service delivery to customers through its unique service delivery methodologies - notably, self-performance of key facilities services.

More information on Tenon Property Services can be found at www.tenonservices.com

Tenon, in turn, is a wholly-owned subsidiary of Mortice plc, incorporated in Singapore and listed on the Alternative Investment Market (AIM) of the London Stock Exchange.

Mortice is promoted by Manjit Rajain, a former Indian Army officer, Police officer and entrepreneur who has established and built Peregrine Guarding into a leading Indian corporation in the facilities services sector.



 $More information on Mortice \, can \, be found \, at \, \textit{www.morticegroup.com}$ 



## **Our Vision**



Horus was an ancient Egyptian god in the form of a falcon. The right eye represents a Peregrine Falcon's eye and the markings around it, that includes the "teardrop" marking sometimes found below the eye

The eye of Horus is also known as the Wedjat – a solar deity.

The symbol is her all seeing eye...

To become the preferred security service provider in the Indian subcontinent and abroad, making a difference to the lives of people and organisations by providing unparalleled security with unwavering ethics, strong corporate governance and corporate social responsibility... the Peregrine way of working.

